



ATTCO, Inc. DBA Syclone ATTCO Service  
Mailing: P.O. Box 458, Emmett, ID 83617  
Corporate Office: 8395 W. Idaho Blvd, Letha, ID 83636  
Tel: (208) 365-5770 Fax: (208) 365-5771  
Website: [www.skyhookmfr.com](http://www.skyhookmfr.com)

## Terms And Conditions

(Effective 1/1/17)

**Methods of Payment:** We accept cash, company checks / EFT, Visa, MasterCard, American Express and Discover. Terms for international orders are prepayment via wire transfer.

**New Accounts:** Payment terms until an order history is established for your company will be credit card or prepayment via company check / EFT. We will proceed with checking your credit for future orders once an order history is established for your company. Net 30 terms accounts are only set up for businesses that are placing orders on a regular basis. To set up a new account, please call us for a credit application. Please supply references as indicated, and allow at least five business days for a credit check.

**Prices:** We do our best to offer the lowest prices for quality products. All prices subject to change without notice. Typographic errors are subject to correction.

**Terms:** 1%-10 days, 30 days net from invoice/ship date (for accounts set up on net terms). Discount is based on "Invoice/Ship Date" and will only be applied when payment is postmarked within 10 days of the invoice/ship date. Resale accounts net (pending credit approval). Due to normal order processing costs, the minimum order for charge sales is \$20.00. There is no minimum for cash sales. Any invoice not paid by the 31<sup>st</sup> day from invoice date will be subject to a charge for interest at the highest rate pursuant to the laws of the State of Idaho.

**Delivery:** All items are shipped F.O.B. Letha, ID unless otherwise noted. Shipments are normally delivered via UPS. Shipments that cannot be delivered by UPS will be delivered best way via a regional freight carrier unless otherwise specified by the customer. Next day and second day deliveries are also available. Inco Terms: EXW (Ex Works) unless otherwise stated.

**Returns:** All returns must be prepaid unless we have erred in filling the order. Special order merchandise and merchandise held over 30 days cannot be returned unless defective. We reserve the right to determine if the purchaser has abused the item in question. If it cannot be returned to stock, no credit will be given. All returns must be accompanied by a return authorization number and a copy of your invoice or packing slip. All Merchandise is subject to a minimum 25% restocking fee and must be returned in good shape in its original packaging. Etched, marked, or otherwise altered products cannot be returned for credit.

**Claims:** Claims must be made within 5 days after receipt of merchandise. For prompt service, please refer to our shipper or invoice number. Damage incurred on the exterior of the package must be claimed through the commercial carrier.

**Warranty:** Syclone ATTCO Service warrants that the product shall be free from defects in material and workmanship for a period of two (2) years from the date of shipment. Parts found to be defective in material and workmanship by Syclone ATTCO Service during the warranty period shall be replaced or repaired at Syclone ATTCO Service sole option. Under no circumstance shall the liability of Syclone ATTCO Service exceed the amount paid by purchaser for the particular product involved. All special, incidental, and consequential damages are excluded.

Any components found by Syclone ATTCO Service to be modified, altered, misused, abused, improperly installed or maintained, or neglected will void the Syclone ATTCO Service warranty. Parts not covered by this warranty are normal wear or consumable parts such as (but not limited to): Chain, Brake Clutch Assembly, and Nose Roller.

This warranty is made in lieu of all other warranties, expressed or implied, including any implied warranties regarding merchantability or fitness for a particular purpose. No one is authorized to make any warranty on behalf of Syclone ATTCO Service except as stated herein. Except as provided in this statement of the Syclone ATTCO Service Warranty, the Company shall have no liability or responsibility to purchaser or any other person or entity with respect to any liability, loss or damage caused or alleged to be caused directly or indirectly by the product.